



the KUDOS DIGEST

COLLABORATION | INNOVATION
COMPASSION | TRUSTWORTHY | RESPECT

Collaboration • Innovation

Janet Minich (Special Education) saw a need for a reminder for the classroom staff about best strategies to work with our students, and so she took the initiative and created posters listing the strategies that staff should use. She asked a co-worker, **Jenna Pagan-DeYoung** (Special Education) to use her art skills to make them look great. Jenna did and together they have created something that substitutes and all staff in the classroom can use. They are showing up in other classrooms now as well! Thank you to these two great paraprofessionals for their innovation and collaboration in solving a problem!

Angela Telfer
Special Education - WoodsEdge Learning Center

Collaboration

Thank you so much for the Professional Development that we had on March 31st! I really enjoyed the time that we spent with the Staff from Pretty Lake. Afternoon well spent :)

Jennifer Snead
Head Start - St. Joe #2

Collaboration • Innovation

Y.O.U./Michigan Works was in the process of moving our office location in Calhoun County. We needed to order new computer systems and was looking to have the systems delivered to our new location prior to opening to the public. Y.O.U. received very short notice of the move date which did not allow much time to order the systems. The **Technology Department** did an outstanding job in working with us to ensure everything would be in and ready when we re-opened to the public. **Lin Dyga** (Technology Services) quickly secured quotes, **Kasondra Ferris** (Technology Services) went the extra mile to obtain a volume discount on the order and **Jennifer Lim** (Technology Services) worked tirelessly in imaging and delivering the computers. The staff were thrilled to see the new systems in place. A huge thank you to everyone involved! Your customer service was exemplary!

Karen Carlisle
Y.O.U.

Collaboration • Innovation • Compassion • Trustworthy • Respect

Unfortunately, we have had students with extended absences this year. When the **interpreters** (Deaf/Hard of Hearing) have a student absent, they always ask if there is something the staff needs done. They have been willing to cut and laminate materials for me, make copies, and other things that often fall by the wayside in our busy schedules. On the day before Spring Break, **Bruce Wicklander** (Deaf/Hard of Hearing) took the time to make a poster of important communication information for me. It would have taken me days to make this, but he had it done in an hour. Now, we have a great visual to give teachers and an aid to support students' communication. I appreciate that our staff does not say, "That's not in my job description," but jumps in to help whenever and however they can.

Angela Wells
Deaf/Hard of Hearing - Angling Road

Collaboration

Tim Peasel (Technology Services) did an excellent job today working with one of our faculty to get her computer working in one of our conference rooms. He was prompt, courteous, and efficient. It's nice to have people like this who work hard at making other people's jobs easier. He's an asset to Kalamazoo RESA.

Sherry Lepird
WoodsEdge Learning Center

Collaboration • Innovation • Compassion • Trustworthy • Respect

Angela Wells (Deaf/Hard of Hearing) is always positive and supportive of our students and staff. She goes above and beyond with each student to ensure their success. It's a pleasure to work with her.

Kathleen Robertson
Deaf/Hard of Hearing - Off Site/WELC

Innovation • Compassion • Respect

Toni Sergeant (Young Adult Program) has gone above and beyond with her job. Not only does she maintain the YAP Facebook page, but recently she created a new "Real Students of YAP" photo album, with pictures and descriptions of the volunteer work their students are doing. In just a couple of days her album has gotten thousands of views, and has been shared by a local business. She hopes this might even lead to students getting hired in our community. Toni, thanks for being so creative and innovative, and doing whatever you can to help our students at YAP!

Anne Goodrich
Service Center

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