



the KUDOS DIGEST

COLLABORATION | INNOVATION
COMPASSION | TRUSTWORTHY | RESPECT

Collaboration • Innovation • Trustworthy

HR has been trying to find a faster and paperless way to upload large documents to our document retention system OnBase. **Windee Wagner** (MiCase) has been digging for answers working diligently to add this functionality to my computer even though, she has only recently taken over as our OnBase system expert. Windee has worked with my time frame and has checked in with status updates regularly. I really appreciate the dedication and follow through. Windee you ROCK!!!

Melinda Nelson
Human Resources

Innovation

Lin Dyga (SW MiTech) helped me with my phone issue with grace and understanding, as she always seems to! Even tucked away in the "cube farm" she exudes a form of positivity that makes me glad to work here at KRESA.

Stanley Hoekstra
Maintenance

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Kudos to **Kara Mounce** (Deaf/Hard of Hearing) and all those who worked with her to create a successful Family Night for our D/HH students, their families, and friends. Activities for the children included games with Mr. Brian Duguay, placing handprints on the pots to be donated to Angling Road school to be displayed with solar lights in the two courtyards, decorating pots, filling them with flowers to be taken home, and, of course, pizza. The parents had a chance to chat and Kara introduced them to our new ASL/English literacy lending library. Thank you, Kara.

Kathleen Robertson
Deaf/Hard of Hearing - Off Site/WELC

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Kudos to **Brian Duguay** (EFA) for coming to Angling Road school D/HH Family night to show the parents what the students have been doing in their AE time with him. Brian took time away from his family to lead our students in activities, and introduce their siblings and friends to the fun we've been having under his guidance.

Kudos to **Angela Melvin** (EFA) for seeing the need, understanding how valuable experiential learning is to our students, and coordinating with Kara Mounce to bring Brian into our classroom.

Kathleen Robertson
Deaf/Hard of Hearing - Off Site/WELC

Collaboration • Compassion

A huge thank you to the **KRESA staff that volunteered at the Borgess Run water stop**. It was so fun to see so many familiar faces out there! I appreciate you getting up so early in the morning to support runners. Thank you!

Katy Clark
Instructional - Service Center

Collaboration

KUDOS to all of the REMC printing staff. **Amy Simmons, Kelly Speck and Carol Kraft** (REMC) consistently go above and beyond to assist us with our needs. They excel in customer service/quality and are a true pleasure to work with. Thank you!

Carol Geving
EFE

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As Site Supervisors for Head Start, **Kyle Fall**, **Wendy Dillworth** and **Sara Dorscht** (Head Start) lead by example through our KRESA core values. They collaborate with their teaching teams. They work with teachers to find the best way to service our students and families, while doing it with compassion and keeping the 'whole child' in mind through their coaching.

*Stacy Schmitzer
Head Start*

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A customer visited the Employment Services MI Works! Service Center on two consecutive days, becoming emotional both days due to issues surrounding her unemployment claim. All employees that interacted with her showed compassion and provided assistance. Yet **Fred Harvey** (Y.O.U. Employment Services) went the extra mile, meeting with her in his office for an extended time, to fully listen to her story. Upon her departure, she told me that Fred is "wonderful" and encouraged her to seek additional assistance at Michigan Rehabilitation Services. Talk about a happy customer!

*Anne Smith
MI Works! Southwest, Kalamazoo Service Center*

Collaboration

Pam Nyhof (WoodsEdge Learning Center) has helped the new teachers at WELC tremendously! She went above and beyond to make sure we had the materials and support we needed!

*Amber Seifert
WoodsEdge Learning Center*

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